

The Power of Retrospectives: Applying Learned Wisdom in Teams

A facilitator's perspective explores how to successfully handle the human side of introducing collaborative change.

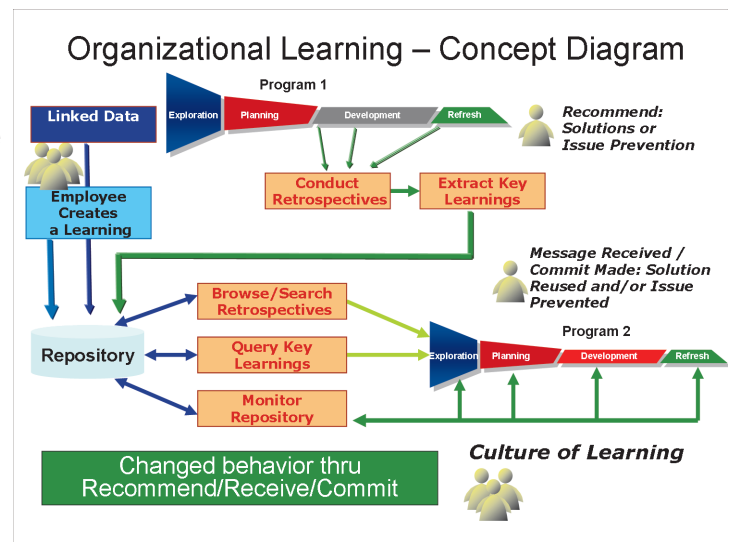
Three simple ways to measure program performance managers can understand

At Intel, we have implemented a more effective approach for capturing and sharing lessons learned through retrospectives. A retrospective is a ritual where a team comes together several times during the lifecycle of the program to discuss what is working well and uncover opportunities for improvement. Retrospectives are a powerful way to help teams apply the wisdom learned with the intent of long-term behavior change.

As with any organization or business process change undertaking, one of the most difficult challenges to overcome is getting an entire company to change their culture and modify the way they work and behave.

Introducing the retrospectives methodology into Intel has been no different. In this presentation, we explore the people side of bringing retrospectives into an organization.

The tips and tricks are from a facilitator's perspective. This presentation will explore how one handles the human aspects of introducing collaborative change.



Debra has over 10 years experience in quality engineering.

She currently works as a Program Manager in the Corporate Platform Office at Intel Corporation focusing on Retrospectives and Organizational Learning.

Since January 2003, Debra has delivered over 200 Project and Milestone Retrospectives for Intel worldwide.

Prior to her work in quality, Debra spent 8 years managing an IT department responsible for a 500+-node network for ADC Telecommunications. Debra is a member of the Rose City Software Process Improvement Network Steering Committee. She currently is the President of the Pacific Northwest Software Quality Conference, Portland, Oregon.